



**Lake Junaluska**  
 Assembly Public Works

**CUSTOMER SURVEY: WATER SERVICE**  
**LINE MATERIAL IDENTIFICATION**

Due to the recent revisions by the EPA of the lead and copper rule, Lake Junaluska Public Works is required to perform an inventory of service line materials within our service area. Lake Junaluska Public Works needs your help to gather information about the pipe material entering your home. This is your private service line from Lake Junaluska Public Works meter to your home or building.

If you are aware or know of the pipe material in the ground from the meter to the house, please complete the survey below and return to our office, or complete online at [www.lakejunaluskacommunity.org/lead-service-line-inventory](http://www.lakejunaluskacommunity.org/lead-service-line-inventory). One survey per household.

If you do not know or are unaware of the type of material installed, Lake Junaluska Public Works crew will be required to determine the type of pipe inside the meter box.

If you are not the property owner, please provide their contact information below.

Thank you,

Lake Junaluska Public Works

**(Please complete and return to Lake Junaluska Public Works office, email to [publicworks@lakejunaluska.com](mailto:publicworks@lakejunaluska.com), or mail to P.O Box 339, Lake Junaluska, NC 28745**

Service Address: \_\_\_\_\_

Name of Person Completing Survey: \_\_\_\_\_ LJPW Account Number: \_\_\_\_\_

Email Address (for follow up questions only): \_\_\_\_\_

If you are **not** the property owner, please provide their contact information:

\_\_\_\_\_  
 \_\_\_\_\_

Year Customer Service Line was installed (from meter to house): \_\_\_\_\_

Line size \*diameter in inches\* (if known): \_\_\_\_\_

Material for Customer Service Line: **(Please Check One)**

- |  |  |
|--|--|
| <input type="radio"/> Plastic (PVC, Poly, Pex) | <input type="radio"/> Other (please describe): _____ |
| <input type="radio"/> Lead                     | _____  |
| <input type="radio"/> Galvanized               | _____  |
| <input type="radio"/> Lead-lined Galvanized    |  |
| <input type="radio"/> Copper                   |  |
| <input type="radio"/> Unknown                  |  |

**PLEASE RETURN**  
**BY JULY 1, 2024**